

Hours Lost Due to Work Related Injury/Illness Codes & Regulations



KPI Owner: Debbie Howell

Process: Safety

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 12 Monthly average: 99 hours Goal: Zero hours lost due to work related illness and injury Benchmark: TBD	Data Source: Payable Time PeopleSoft Goal Source: Department Leadership Team Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work, rate calculated by dividing by total standard hours Why Measure: Minimize number & severity of workplace injuries/illness Next Improvement Step: TBD

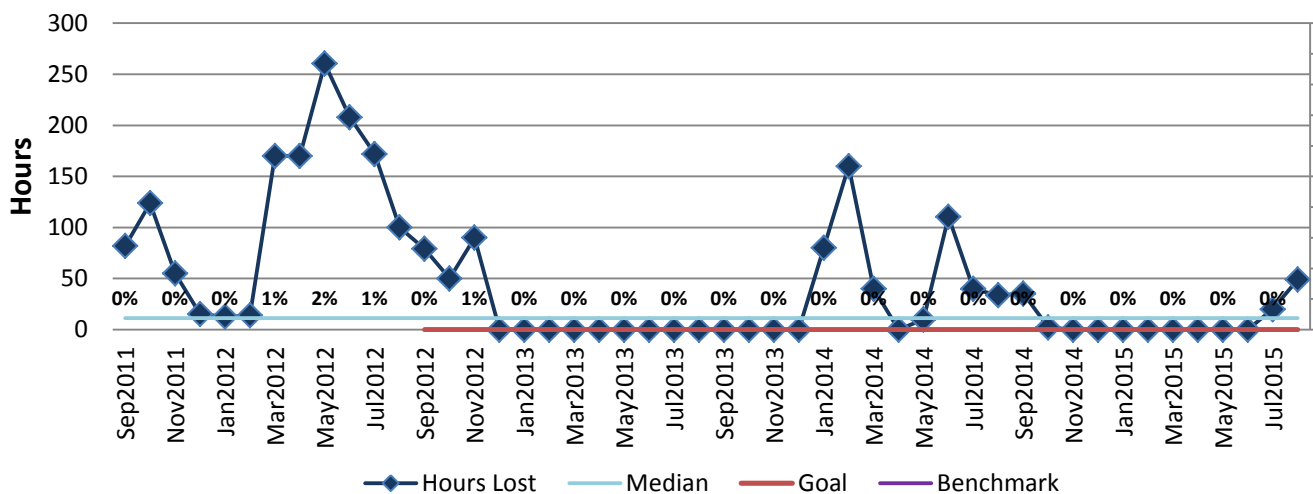
How Are We Doing?

Sep2014-Aug2015 12 Month Goal	Sep2014-Aug2015 12 Month Actual		Aug2015 Goal	Aug2015 Actual	
0	107		0	49	
Hours	Hours		Hours	Hours	

Hours Lost Due to Work Related Injury/Illness



Good



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.